

The Covenant Mission Awards recognize individuals and teams that are outstanding examples of people who live the mission in all they do. There are six Covenant Mission Awards, one for each of our values: Compassion, Respect, Collaboration, Social Justice, Integrity and Stewardship.



Submitting a nomination

Step 1: Select the category

You can choose from six categories as you prepare to nominate an individual or team for a Mission Award. The categories are our six values. The criteria the Adjudication Committee uses to review each nomination is based on how we define these values. Please review the criteria for each value and choose the value you feel your nominee displays the most.

Each value has its own nomination form – so be sure you select the form for the value you choose.

Step 2: Complete the nomination form & obtain signatures

Please type into this document to ensure your nomination is easy to read.

There are seven statements on the nomination form that define the value. Please select three of the seven to comment on in your nomination. Think of a unique example to illustrate how your nominee lives the statements you select. You are welcome to ask other team members, patients, residents and families to work with you on the nomination.

Once you have completed the nomination form, you will need to save it and print a copy to get the nominee to sign it. You need to sign the form as well.

Step 3: Submit the nomination form by January 13, 2020

The deadline for all nominations is January 13, 2020. Submit your nomination through your site recognition process. A list of site champions who will receive the nominations can be found at www.CovenantMissionAwards.com.

Submit multi-site or corporate portfolio nominations (Finance, Human Resources, Quality, etc.) to missionawards@covenanthealth.ca for adjudication by a multi-disciplinary committee.

Step 4: Gather or take 2-3 photos of your nominee in action.

Submit photos and signed consent forms by email with the nomination form.

REMINDERS:

- Find the person who is receiving your site's nominations on the Submit a nomination page.
- Nomination deadline is January 13, 2020

Covenant Health Mission Awards Gala

Sites will forward their recipients to Covenant Mission Awards for further adjudication. Using the same categories and criteria, a committee will select six recipients. Each site in the Covenant family can send one recipient for each value to this adjudication. We will profile all nominees and tell their stories on the Mission Awards webpage.

We will announce recipients of the 2020 Covenant Mission Awards at a gala event on April 23, 2020 in Edmonton. Nominees and nominators will receive more information about the gala in March.

For general information, contact: Sairah Jacob-Scaria

Administrative Assistant, Mission and Spirituality

Tel: 780.735.2055 e-mail: missionawards@covenanthealth.ca

Sample

Step 1 – Individual or Team nomination

Check the box to indicate if your nomination is for an individual or a team. Then fill out the appropriate section below.

Individual Team

Individual nomination

Individual nominee name: _____

Title: _____ Department: _____

Facility: _____

Phone number: _____ Work email: _____

Nominee signature: _____

I consent to stand for nomination and to participate in the 2020 Covenant Mission Awards. My name and image may be used in any internal and external communications (photos, videos, etc.) that will showcase the nominees and/or recipients of the award.

Nominee's direct supervisor's name: _____

Supervisor's phone: _____ Supervisor's email: _____

Team nomination

Name of team: Covenant Health Foster Care Clinic

Department: Child Health Clinic Facility: Grey Nuns Hospital

Team members' names: Child Health Clinic Staff

Team lead's name: Bonnie Ford

Team lead phone: XXX-XXX-XXXX Team lead email: sample@covenanthealth.ca

Team lead signature: _____ Team lead signature

I consent on behalf of my team to stand for nomination and to participate in the 2020 Covenant Mission Awards. My team and images of the team may be used in any internal and external communications (photos, video, etc.) that will showcase the nominees and/or recipients of the award.

Nominator name(s): Bonnie Ford - Unit Manager

Department: Child Health Clinic Facility: Grey Nuns Hospital

Phone number: XXX-XXX-XXXX Work email: sample@covenanthealth.ca

Nominator signature: _____ nominator's signature



Step 2: Tell us how your individual or team nominee lives the value Social Justice.

Pick three of the seven Social Justice criteria your nominee exhibits. You will have the opportunity below to describe how your nominee demonstrates the criteria you selected.

- Works creatively to help marginalized individuals or groups participate more fully in their own care, teams or society as a whole.
- Welcomes those who may otherwise be excluded.
- Tries to learn about diverse people or communities and shares that knowledge with others.
- Speaks out courageously and consistently for those who cannot speak for themselves.
- Participates in activities that celebrate diversity and increase inclusion within Covenant.
- Advocates for programs that provide services to under-served people or communities.
- Works with others to build healthy, just communities inside and outside the Covenant family.

Using the first Social Justice criteria you selected, describe how your nominee(s) live this value. Provide as much detail as possible in your examples.

Works creatively to help marginalized individuals or groups participate more fully in their own care, tea

The Foster Care Clinic housed by Covenant Health at the Grey Nuns Hospital is very unique and the only one of its kind in Canada that we know of. Our clinic works collaboratively with Children Services to look after the health care needs of children in care of the government and those that are socially vulnerable. The program has worked hard to reach out to our community partners such as the dentist, audiologists, ophthalmologist, and early intervention services to make sure that service is delivered to those children in a timely manner who need it the most. Multi discipline team members include: physicians, nurses, social workers, caseworkers, administration staff, unit attendants and volunteers. All members of this team interact with the children, families, foster parents, caseworkers, teachers and principals, justice and other government programs to make sure needs are met to the best of our ability. The staff do such an exceptional job to improve the quality of life for the children and their families.

Using the second Social Justice criteria you selected, describe how your nominee(s) live this value. Provide as much detail as possible in your examples.

Tries to learn about diverse people or communities and shares that knowledge with others

The Foster Care Clinic staff work hard every day to educate themselves about trauma informed care. To understand that we have to be creative and innovative to reach those who need our help the most. We like to think that we are carrying on the ministry of the "Grey Nuns, Sisters of Charity" from over 150 years ago. High risk youth take an extra ordinary level of care which starts with building relationships. It takes trust, patience and understanding of their unique health care needs. Harm reduction initiatives are imperative to their survival. Having access to mental health services for addictions counseling, grief and loss, gender identity and suicide prevention.

For high risk youth; addictions, homelessness, poverty and criminality are realities they have to face day to day. The foster care clinic helps these fragile young adults to cope, be safe and face hard decisions. The team advocates on their behalf with family members, government programs, legal departments and at times with parenting of their own children.

Using the third Social Justice criteria you selected, describe how your nominee(s) live this value. Provide as much detail as possible in your examples.

Speaks out courageously and consistently for those who cannot speak for themselves.

An example of the service we deliver.

The unit received a call from an assessor from children services along with the police officer in attendance asking to bring a very large family to the clinic for emergency care. This mother and her seven children were held against their will for several months in the basement of a house. The children were observed to be in poor health, underweight and in immediate need of health care. Decision was made after consulting senior management that we could receive them as intake and proceed with medical care. This was a Friday afternoon, the day of patients had to be rescheduled and shuffled around and extra staff were called in along with volunteers. These children were seen at the Stollery Emergency Department four days prior and unfortunately care was not followed up with and the condition of the children worsened. Our administration staff started the work of collecting health information of the children before arrival, this came in bits and pieces from various places. The team was prepped by Dr. Masterson as to what we should expect and how we should treat the family as a whole using a trauma informed care approach. Treat the mother as she is in charge and with respect, the eldest siblings would be second in charge and include them in decisions as they are often parentified children, separating them from the younger siblings could cause distress.

Upon arrival the children were in need of lots of care. They needed medicine for fever/pain, fluids for dehydration, food for starvation. They all needed bathing and skin wounds treated and dressed. Treatment for severe lice. They were given clean clothes and toys to play with. The cafeteria made numerous meals for them. The children told their painful stories of neglect and trauma to Dr. Masterson, she never wavered but showed concern and love for them. The children were apprehended and safe.

Describe the overall Social Justice impact the nominee(s) has on the Covenant family - colleagues, service communities, patients, residents and families.

The foster care clinic has seen success that has directly impacted better health outcomes for the most vulnerable population, children in foster care. These children have received surgeries, dental work, immunizations and care of their skin. Quality of life is greatly improved as they reach more stabilization in placement while in foster care, reunification with their biological families and better support in the school system. Endless advice and counseling is given by the appropriate staff to support care givers and other health professionals involved in the care of the child. It is a privilege to serve this marginalized group.

Thank you for your nomination.